

## Warranty Conditions

Labotek A/S is a safe choice for a high quality product developed and produced in Denmark. We have made every effort to deliver a good and well-tested product. Would there contrary to expectations be material or manufacturing defects, you should know following:



### 36 month warranty

Labotek A/S provides a 36 month warranty on defected products, excluding single phase Hopper Loader. The time period begins when the product leaves the factory.

### 12 month warranty

Labotek A/S provides a 12 month warranty on spare parts, accessories and repaired parts.

### The warranty does not cover:

- If the product is not installed in accordance with the manual attached to the product.
- If the customer has used unoriginal parts and the products has not been maintained according to applicable regulations prior to any complaints.
- Wear parts such as filters, contactors, hoses and relays.
- Molecular Sieves if contamination from additives has occurred.

### In case of complaint

The customer must always fill out a "Return-Report" before return to Labotek.

The report can be found on our website and must always be completed with product type & serial number

(shown on the invoice and the product). Please contact Labotek before repair or replacement begins, to make arrangement about the contract and to concretize the extent of repair.

If the repair is made at the customer, Labotek provides new parts for replacement, but does not cover the mounting costs of the customer.

If the repair is carried out at Labotek, the costs for defective parts and mounting costs is covered by Labotek.

All Shipping to Labotek is paid by customer. Shipping to the customer is paid by Labotek.

### General

For further definition of Warranty, Customers and Delivery time please see the applicable sales and delivery terms.